



## USA LIFETIME WARRANTY

Datum Storage Solutions warrants to the original purchaser for the life of the product that it shall be free of any defect in materials or workmanship, so long as the original purchaser is the owner and possessor of the product and the product is installed by a Datum Certified Installer. **For a period of two years from the date of shipment,** Datum Storage Solutions will provide all labor **free of charge** at the location of the product to repair or replace any part that fails because of such defects. After two years from date of shipment, labor will no longer be provided. All replacements parts will be provided for the life of the product so long as all requirements are met as set forth in this warranty. This warranty does not include defects to the product resulting from accident, misuse, improper installation or operation, normal wear, neglect, unauthorized repair or alteration. The purchase of this product shall constitute a purchaser's agreement that the sole remedy for any breach of warranty shall be such repair or replacement as expressly provided above. In no event shall Datum Storage Solutions be liable for any incidental or consequential damages arising out of the use or inability to use the product for any purpose whatsoever.

Effective January 1, 2015.

**PRODUCTS NOT INSTALLED BY A DATUM-CERTIFIED INSTALLER WILL RECEIVE A ONE-YEAR PARTS WARRANTY.**

*Lifetime Warranty excludes all tambour doors and all electrical components, which carry a two-year warranty.*

*Excludes all sales and shipments outside of the contiguous 48 states, Canada and Mexico.*



[bydatum.com](http://bydatum.com) / 1.800.828.8018 / [sales@datumstorage.com](mailto:sales@datumstorage.com)



## MobileTrak5® / Ez2® / TrakSlider™ USA Warranty Registration Card

Please submit the following information via fax or online within 90 days of receipt of product to validate your lifetime warranty. Please note that failure to complete and submit this information within 90 days will entitle recipient to a one year warranty. Additionally, this card allows us to contact you with maintenance reminders, as well as any product updates specific to your installation.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_

Country: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Purchased through (Dealer): \_\_\_\_\_

Datum Order #: \_\_\_\_\_

DCI # \_\_\_\_\_

**If you have any questions, please call 1-800-828-8018 and choose the "warranty and information" option or email [warranty@datumstorage.com](mailto:warranty@datumstorage.com).**

Please select a vertical market that best describes your company:

- Healthcare
- Libraries/Education
- Justice/Government
- Law Enforcement
- Museum
- Legal
- Financial
- Business
- Other \_\_\_\_\_

Please briefly describe your storage application (i.e. storing athletic equipment or storing customer records):

\_\_\_\_\_

\_\_\_\_\_

Please note that Datum does not share or sell email addresses and will only use your email address to send you important updates regarding your purchase.

To complete warranty online, please go to [www.datumstorage.com/warranty](http://www.datumstorage.com/warranty) and enter the following order number:

Or, fax this form to (717) 764-6656

### Order number locations:

**MT5** - On each carriage, right hand side as you face the end panel, towards the rear of the system.

**Ez2®** - On the stationary part of the base on the side with the lock. You will need to turn the unit about 45° to see it.

**Bi/Tri TrakSlider™** - On the shipping labels or shelving boxes. Not on the units themselves.